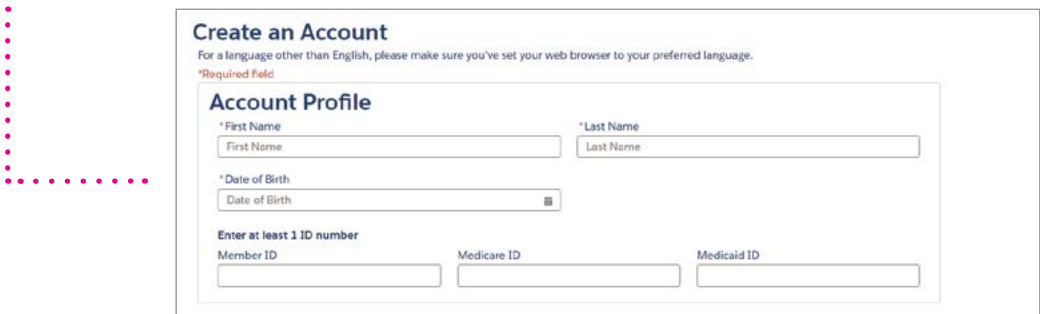


Follow the steps below to sign up for your online account

- Click **Register** at vnshealthplans.org/account. It will bring you to the page below.
Enter your **first name**, **last name**, and either your **member ID**, **Medicare ID**, or **Medicaid ID**. You will need access to the **email address** or **cell phone number** on file with us.
You can find your member ID on the front of your plan ID card.
If you don't have an email address or cell phone number on file with us or would like to update them, please call us at the number on the back of your ID card.



Create an Account
For a language other than English, please make sure you've set your web browser to your preferred language.

Account Profile

*First Name
First Name

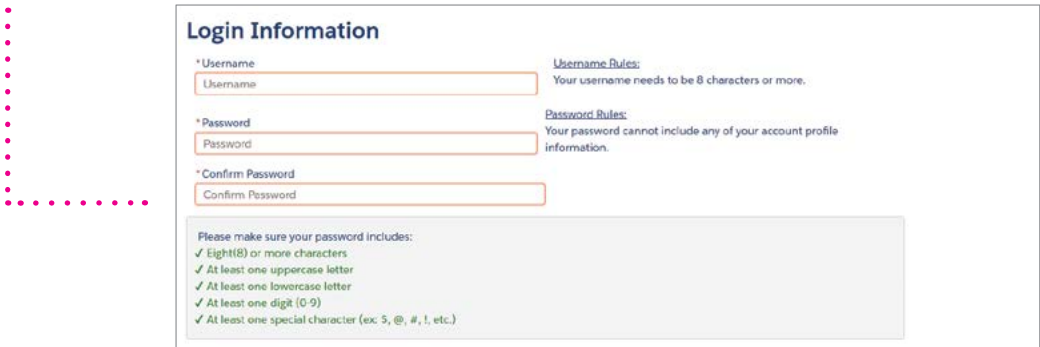
*Last Name
Last Name

*Date of Birth
Date of Birth

Enter at least 1 ID number

Member ID
Medicare ID
Medicaid ID

- Then create a **username** and **password**.
Note that the username and password must follow the rules listed below.



Login Information

*Username
Username

Username Rules:
Your username needs to be 8 characters or more.

*Password
Password

Password Rules:
Your password cannot include any of your account profile information.

*Confirm Password
Confirm Password

Please make sure your password includes:

- ✓ Eight(8) or more characters
- ✓ At least one uppercase letter
- ✓ At least one lowercase letter
- ✓ At least one digit (0-9)
- ✓ At least one special character (ex: \$, @, #, !, etc.)

- Choose the way you'd like to get a **verification code** every time you log in.
You can get the code by **email** or **text message**—or both. We suggest choosing both so you always have a way to get your code.

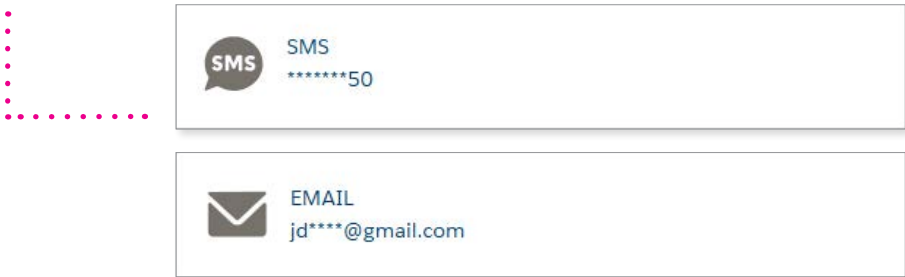


Confirm Account
Each time you log in, we will send a code to the email or cell phone number we have for you. Choose one or both.

☒ Email my code to me **jd***@gmail.com**

☒ Send my code by text message *******7750**

- Send a **verification code** to finish your sign-up. If you set up both **email** and **text** on the last page, you can pick which one to use now.



SMS
*****50

EMAIL
jd****@gmail.com

- Enter the **verification code** sent to your email or cell phone.



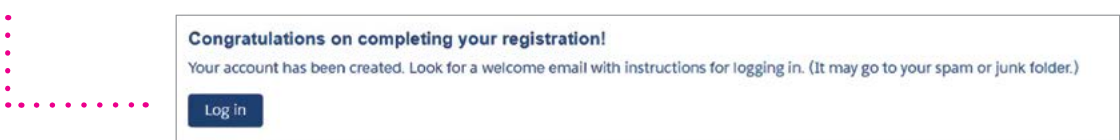
Verification
Enter the code we sent you to confirm your identity

Secure Code
Code

Lost your code? [Resend Code](#)

[Confirm](#)

- Congratulations! Your account has been created. You can now log in with your **username** and **password**. Check your inbox for a **welcome email**. If you don't see it, look in your spam or junk folder. This email means you've finished signing up.
If you need help or have questions, call the phone number on the back of your member ID card.



Congratulations on completing your registration!
Your account has been created. Look for a welcome email with instructions for logging in. (It may go to your spam or junk folder.)

[Log in](#)