

Register Now for our Health Plan Portal

Introducing our health plan provider portal—a faster, easier way to work with us. It's your one-stop-shop for 24/7 access to authorizations, eligibility, claims, and more. Submit documents and exchange information with us securely, whenever it's convenient for you.

You can:

- Manage and view claims
- View and submit authorizations
- Verify eligibility
- · Access patient rosters
- Submit patient records and supporting documents
- Exchange secure messages with us
- · And more!

Your practice or organization can have as many users as you need. Please share this email with colleagues who could benefit from our portal.

You can sign up for three different account types. Here are the accessibility details and what you'll need to create an account:

Provider

- Full portal access
- Your name, email address, phone number, Tax ID, NPI and a check, claim or Electronic Funds Transfer (EFT) number

Admin

- Admins may support one or multiple providers
- Full portal access plus the ability to grant access to providers in their group(s) and to manager provider group information
- Your name, business email address, and phone number
- After your account is verified, you'll receive instructions with the steps you need to take to add the providers you support to your account

Billing agent

- Billing agents may support one or multiple providers
- Your name, business email address, and phone number
- After your account is verified, you'll receive instructions with the steps you need to take to add the providers you support to your account

If there is anything on the portal you need and can't find or access, please let us know through the messaging service. We will provide the information you need in a timely manner.

We will continue adding functionality. If there is a feature you would like to see, let us know.

Register Here

Questions?

Contact Provider Services
Call toll free: 1-866-783-0222

TTY for the hearing impaired: 711 Monday – Friday, 8 am – 5 pm



Thank you for being part of our Provider network!

We want to make this publication useful to you. Please let us know what you think! Write to us at ProviderNews@vnshealth.org.

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