

In this issue:

- [Members Getting New Plan ID Cards for 2023](#)
- [Your Patients May Be Surveyed](#)
- [Insulin and Vaccine Coverage Changes in 2023](#)
- [Biosimilars: Interchangeable Products May Increase Patient Access](#)
- [Required Medicare Provider Training and Attestation Due 12/31](#)

Members Getting New Plan ID Cards for 2023

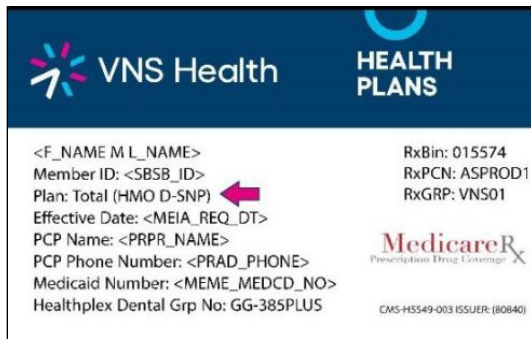
See what they look like below.

Members of the health plans from VNS Health will have new Member ID cards in the new year reflecting the new names of their plans. The first wave of cards are being mailed to members this month; so you might start seeing them in your office before the official January 1, 2023, effective date.

Our three **VNS Health Medicare plans** will be getting new ID cards that look different from their current cards but will work the same. Our Medicare plans are:

- **VNS Health Total (HMO D-SNP)**, our plan for people needing long-term supports and services for help with activities of daily living so they can live safely at home
- **VNS Health EasyCare (HMO)**, our Medicare Advantage plan with prescription drug coverage

- **VNS Health Easy CarePlus (HMO D-SNP)**, our Medicare Advantage plan for people who also have Medicaid



Our three Medicare plan cards look like this. You can find the plan name on the “Plan” line (magenta arrow).

You may not see ID cards from our Managed Long Term Care plan **VNS Health MLTC** as they aren’t required to be shown for services. But in case you do, they’ll look like the card on the right after January 1.



We changed the name of our Medicaid special needs plan to **SelectHealth from VNS Health** and mailed out new ID cards last summer. **SelectHealth Member ID Cards have a distinct look.**

Please be sure that your front desk staff has all of our plans listed under VNS Health (formerly VNSNY CHOICE) on its list of health plans. That’s where all our plan names, should now be listed.

For more information, contact Provider Services at 1-866-783-0222, Monday – Friday, 9 am – 5 pm.

Your Patients May Be Surveyed

From January through March, some VNS Health Total and MLTC members may receive a survey from **Island Peer Review Organization**

(IPRO) on behalf of New York State Department of Health. Beginning in March and lasting until May, Total enrollees, along with members of other VNS Health Medicare plans, EasyCare and EasyCare Plus, may also receive a survey from **CAHPS (Consumer Assessment of Healthcare Providers and Systems)** on behalf of the Centers for Medicare and Medicaid Services concerning their Medicare and Part D plans.

Both surveys ask for feedback on, among other things, the quality and accessibility of the services they receive from care providers and health plans. These surveys help us improve services and quality, which can increase our membership and drive more patients to you.

If any patient asks about the survey, you can refer them to their Care Team:

- For **MLTC**, call 1-866-867-6555 (TTY 711).
- For **VNS Health Medicare plans**, call 1-866-783-1444 (TTY 711).

Insulin and Vaccine Coverage Changes in 2023

Here's how the Inflation Reduction Act (IRA), which was signed into law on August 16, 2022, will affect our Medicare patients' insulin and vaccine coverage in 2023.

VNS Health EasyCare and VNS Health EasyCare Plus

Vaccines:

- Our plans cover most Part D vaccines at no cost to your patients, even for those who have a deductible that they haven't reached.

Insulins:

- Your patients won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even for those who have a deductible that they haven't reached.
- This would also apply to patients who receive transition fills or receive insulin through the formulary exception process.

VNS Health Total

Vaccines:

- Our plan covers most Part D vaccines at no cost to your patients.

Insulins:

- Your patients won't pay more than \$0 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.
- This would also apply to patients who receive transition fills or receiving the insulin through the formulary exception process.

Please refer to our plans' formularies for more information:

- [EasyCare formulary](#)
- [EasyCare Plus formulary](#)
- [Total formulary](#)

If you have questions, please reach out to Provider Services at **1-866-783-0222 (TTY: 711)**, Monday – Friday, 8 am to 5 pm.

Biosimilars: Interchangeable Products May Increase Patient Access

As a service to our prescribers, we are sharing this information from the Federal Drug Administration (FDA).

Depending on state pharmacy laws, you may substitute an interchangeable biosimilar product at the pharmacy, much like substituting a generic for a brand-name drug. This helps increase patient access to biologics and may reduce patient costs.

Learn more about [Interchangeable Biological Products](#) from the FDA. Bookmark FDA's [Biosimilars](#) webpage and materials for [health care providers](#) and [patients](#).

Additional FDA resources you may find helpful:

- [Overview of Biosimilar Products](#)
- [Biosimilar Regulatory Review and Approval \(PDF\)](#)

- [Biosimilars: Are they the same quality?](#) (Infographic)

Reminder: Required Medicare Provider Training and Attestation Due 12/31

Each year, Medicare providers are required to complete a training in the current Medicare Advantage Plan Model of Care (MOC) and to attest that they have taken the training.

All Medicare providers are required to complete and attest to the 2023 MOC training by December 31, 2022.

To review the online training, please click on the button below.

[2023 Model of Care Training and Attestation](#)

Once you have finished the training, please **complete the online attestation form, which is available at the same link.**

If you have any questions about the training or attestation, please contact your Provider Relations representative or call Provider Services at the number below.

Please note: We have changed our email addresses from @vnsny.org to [@vnshealth.org](#). To avoid interruptions in service, emails sent to our old addresses will continue to be delivered.

To make sure emails from [@vnshealth.org](#) are not caught in your spam trap, please update your contacts to include our new email address.

Questions?

Contact Provider Services

Call toll free: 1-866-783-0222
TTY for the hearing impaired: 711
Monday – Friday, 9 am – 5 pm

 Forward this email

Use our Provider Portal

View our Health Professional pages on our website

Thank you for being part of our Provider network!

We want to make this publication useful to you. Please let us know what you think! Write to us at ProviderNews@vnshealth.org.

Provider News is a publication of VNS Health.

[Terms of Use](#) | [Privacy Statements](#)

Copyright © 2022 VNS Health, All rights reserved.

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).

Grow your business with  **mailchimp**