



Dear Network Provider,

On behalf of the VNSNY CHOICE Provider Team, we welcome you. As a valued provider in our network, in order to maintain standards of excellence and foster a positive and successful collaboration, enclosed we are sending you some information that you should find useful in working with the Provider Team.

We welcome your thoughts and ideas at any time. Our Provider Relations team can schedule orientation training sessions for either individual providers or for small and large groups. These sessions are a wonderful opportunity to understand what you can expect from us and what we expect from you.

In addition, our website ([www.vnsnychoice.org](http://www.vnsnychoice.org)), features a robust and comprehensive Provider Manual in tandem with several other tools in the Provider Toolkit that will help you with the on-boarding process. To keep you up to date, we need to be kept abreast of any operational or staffing changes on your end so we can update our provider profile. That is why we have an electronic provider change form on the website that you can complete and send either via fax or email.

Our Provider Operations team staff can be reached at 1-866-783-0222 to answer your questions and direct you to additional VNSNY CHOICE Health Plan resources.

We look forward to a long and successful collaboration with you, and thank you in advance for your cooperation. Together we will provide our members with the excellent quality of care they have come to expect.

Sincerely,

The VNSNY CHOICE Provider Team